

Newsletter

Volume 10, No. 2

Summer/Fall 2006

Websites Worth

Visiting

- <http://www.ncscpm.org/>
- <http://www.cpmacademy.org>
- http://www.osp.state.nc.us/ExternalHome/HRD/training_menu.htm
- <http://www.careerbuilder.com>
- <http://www.fastcompany.com>
- <http://www.gasb.org/>

Inside this issue:

NCSCPM Elections— <i>an opportunity to serve</i>	2
Margaret J. Bailey Award— <i>call for nominations</i>	2
PMP Graduation Scheduled for October 2nd	2
Spring Workshop Focuses on Metrics	3
NCSCPM Member Profile	3
Burt Receives Henning Award	4-5
Mastro Thanks Society for Support in AACPM Run	6
Recent Announcements, Deployments, Member Profiles, Member Spotlight	7

Message From the President—*Beverly Hall, 2006*

I hope everyone had a great summer. The officers and board members of the North Carolina Society of Certified Public Managers have been very busy with activities to get training and networking opportunities out to the membership. Here are just a few of the things we've been working on:

The Program Committee hosted a Spring Workshop at Rolling View Park on May 11th. Gerry Fisher did an outstanding presentation on "Why Metrics Counts" for an audience of 70 people.

The Board is working on nominations for the 2007 slate of officers and board members. If you are interested in serving, please notify me by email

as the elections are right around the corner.

We had a large delegation attend the American Academy Certified Public Managers Annual Professional Development Conference held Sept. 9-13 in Louisville, Kentucky. One of our own members, Steve Mastro, ran for the office of President Elect of the AACPM. We are very proud to have a history of leaders from North Carolina to hold national offices.

We are also working on plans for the NCSCPM Annual meeting and Fall Workshop. This event will be held November 8th at the DOC training facility in Apex, NC. Registration information will be emailed soon. Please



try and attend, and become more active in the Society.

The ways and means committee is planning to order new merchandise with the NCSCPM logo. What a wonderful way to display the hard work and professionalism that we have achieved as managers.

Continued on page 3

Annual Meeting Scheduled for Nov. 8th

The NCSCPM Annual Meeting and Fall Workshop will be held November 8th at the DOC Training Center in Apex, NC. The workshop will be held in the morning, followed by lunch, with the business meeting in the afternoon. The theme

for the workshop is "Business Continuity in a Pandemic," and Brandt Goode will present. Registration information will be sent soon.

As an added bonus, DOC is hosting a flu-shot clinic that same day from 8-1:00 pm. The

shots are free to anyone holding insurance with BCBS under the State Health Plan, regardless of choice. What a deal and even more reason to join your colleagues for a day of professional development and networking.

NCSCPM Elections will be held in October

The elections for the 2007 slate of officers and board members will be held in October. All NCSCPM members in good standing will receive a ballot via email at the most current address available. If your email address has changed recently, please provide the updated email address to Sarah Smith so she can update both the directory and the NCSCPM listserve. Sarah can be reached at smsmith@northcarolina.edu.

The return of ballots has traditionally run at 20% or less. We would like to see the response rate increase this year. Please take a moment to consider why your participation in the elections is important.

- You choose who represents you on the NCSCPM Board.
- You help guide the course for the Society through the selection of officers, including the president-elect, who is responsible for planning the educational workshops.

We also want to take this opportunity to encourage all members to consider serving on the Board. The best way to get started is to volunteer to serve on one of the standing committee: Membership, Program, Audit, Ways & Means and Public Relations/Publications. There is always a need for new ideas, new energy and new faces. Attending the annual meeting is an excellent

opportunity to learn more about Society service. The 2006 annual meeting is scheduled for November 8th at the DOC training facility in Apex, NC. You'll learn more about the various Society awards and recognitions, you'll get an update on the PMP program from Ann Cobb and you'll meeting the 2007 Board.

By serving on the board, you are not only serving your fellow CPMs but you also have the opportunity to be involved at the national level with the AACPM Board.

The NCSCPM is a volunteer organization and we count on our members for support through service and participation. We hope you will participate in the elections and consider active service.

Call for Nominations—2006 Margaret J. Bailey Award

The call for nominations has been issued for the 2006 Margaret J. Bailey award. The award is named after Margaret J. Bailey, who was instrumental in getting the N.C. Society of Certified Public Managers chartered and was also active at the national level, where she served as president and she received the Henning award (see article on page 4 regarding the 2006 Henning Award).

The nomination package is available on the NCSCPM website at www.ncscpm.org/news. Nominations are due September 29th. The award will be presented during the NCSCPM Annual Meeting, November 8th.

This is an excellent opportunity to recognize your peers for outstanding service, commitment to professionalism in public manage-

ment and involvement in the NCSCPM or the AACPM.

Please contact Sarah Smith at smsmith@northcarolina.edu if you have any questions about the Margaret J. Bailey award.

PMP Graduation Scheduled for October 2nd

SAVE THE DATE:

The 2006 class of certified public managers will graduate October 2nd. The ceremony will be held at 2:00 pm at the N.C. Museum of History. The NCSCPM will host an information table and will have new merchandise on display. Also, the NCSCPM President will address the graduates sharing her perspective on what it means

to continue one's professional development in the area of public management and to serve one's fellow CPMs.

Please join us in congratulating the graduates and show your support for the current PMP students in your division. Through our visible and continued support for enrolling our employees and co-workers in the program, we will continue to pursue pro-

fessionalism in the ranks of public managers in North Carolina State government.

Contact Jean Waters at 733-4444 or jean.waters@ncmail.net if you have any questions about graduation. Hope to see you there!

Spring Workshop Focuses on Metrics

The North Carolina Society of Certified Public Managers held its spring 2006 educational conference on May 11th at beautiful Rolling View Park at Falls Lake. Over 70 like-minded public managers enjoyed a day of professional development around the theme of "Why Metrics Count!" Mr. Gerry Fisher, lead the group through the interactive session. Mr. Fisher, who is a Certified Public Manager himself, has attained the Master Trainer status in two internationally recognized workforce development systems, received the Governor's Award for Excellence in 1990 and holds the Senior Professional in Human Resources certification by the Society for Human Resource Management.

Haywood Poole (NC DOT) and former AACPM Board Member was instrumental in making this quality professional development opportunity available to DOT managers. We thank him both for his support of the Society and also his visible support for professional development of public managers. Thanks Haywood!

The program committee is to be commended and we look forward to what they have in store for the fall workshop. The committee is chaired by Pete Burke, president-elect and includes Tami Hinton, Kim Lash Gillespie, Cheryl McLean, Anita McNeil, Pani Tademeti and Victoria Walker.

The Fall Workshop will be held in conjunction with the NCSPM Annual Meeting, November 8th from 9:00 to 3:00 at the NC Department of Correction Training Facility on Schefflin Road, in Apex NC. We hope to see you there!

Message from the President, continued from Page 1

If you have not been an active society member, please consider attended a board meeting, training workshop, annual meeting or the networking lunches. This is an excellent opportunity for everyone to get together with former classmates and give your ideas for how to make the Society serve the interest of the leaders/managers

of state government. Each year we graduate approximately 60 new managers. Surely, everyone has some idea what will make their management skills better. If you would express your needs/concerns, you are probably not the only manager facing these problems and we all could share and learn from each other. If nothing

else, you can catch up on what's been happening with your former classmates.

For more information on our Society visit our website: www.ncscpm.org. If you are a CPM graduate, please submit a statement of what it means to be a CPM, and we will add it to our member profiles on the website!

NCSCPM Member Profile

The member profile is a continuing feature of the NCSCPM newsletter and all profiles of active members are posted on the NCSCPM website under the members tab. All members are encouraged to submit their profile information providing your name, agency/division, year of certification and answer these two questions: 1) What is the benefit of the CPM designation to you?; and 2) Why did you join NCSCPM?

Send your profile to Sarah Smith at smsmith@northcarolina.edu.

Name: Kim Lash Gillespie

Agency/Division:

N.C. Department of Transportation, Project Development & Environmental Analysis (PDEA)

Year received CPM designation: 2002

How has the CPM designation benefited you?

It lets others know that I have taken the time to learn how to properly be a manager.

Why you joined NCSCPM?

I wanted to make sure that I was always "up-to-date" on administrative ideas, and I enjoy the people I meet through NCSCPM!

Ed Burt Receives Henning Award

The North Carolina Society of Certified Public Managers is proud to announce that Ed Burt was presented the Henning Award at the 18th annual American Academy of Certified Public Managers Conference in Louisville, KY . The Henning Award is the highest honor bestowed by the Academy and is named after Kenneth R. Henning, who is recognized as the father of the Certified Public Manager®. The Henning Award is presented annually to the fellow who, through their efforts, have made the greatest contribution to the Academy, their society, and the prestige of the Certified Public Manager®. Nominees are evaluated on their career accomplishments, Academy/Society activities, innovations/contributions to management, leadership activities and community services.

Ed Burt has left his mark on the Society and the Academy and is the epitome of the CPM Fellow. Ed received the CPM designation in 1988. He served on the committee to form our state society and to establish it as a charter society in the American Academy of Certified Public Managers. He was a charter member of the Society and served as its first treasurer. He obtained the IRS designation for the Society as a 501(c)(6) organization. He was a member of the committee that copyrighted the current NCSCPM logo. He served as state treasurer from 1998 through 2001 and graciously came out of retirement to serve as treasurer again in 2005. In addition to his service to the NCSCPM, Ed also has a lengthy record of service to the American Academy of Certified Public Managers. He served as AACPM Treasurer in 1992, 1993, 2001, 2003 and 2004. He was an NC House of Delegates representative to the Academy in 1992, 1993, 1994, 2000, 2001, 2002, 2003 and 2004. We was instrumental in establishing the AACPM Ways & Means Committee and worked tirelessly to establish and strengthen the Academy's fiscal policies and procedures.

Ed has also demonstrated his commitment to the CPM program through his work with employees in the Department of Environment and Natural Resources, Division of Radiation Protection. He actively recruited division employees for the PMP and pre-requisite SMP programs. Once they graduated, he also encouraged and supported their involvement with the Society and emphasized their role in providing service and leadership to the Society. In fact the current, NCSCPM President came up under Ed's leadership and mentoring.

In addition to his service to the Academy, the NCSCPM and the CPM program, Ed has also dedicated himself to a life of public service. He has been a youth league baseball coach for 10 years, he is an active member of the Lions Club and is currently President of his chapter (3rd time).

Last, but certainly not least, Ed is most proud of his service to the State of North Carolina during his tenure with the Division of Radiation Protection. In 1986, Ed served as the Low-Level Radioactive Waste Section Chief. This was a time of much publicity and legislative activity around the siting of a low-level radioactive waste facility in North Carolina. Ed found himself responsible for a very unpopular cause, reviewing the license application for the waste site. Regardless of the public or political pressure, Ed showed a willingness to meet difficult issues in a direct manner. Listening with an open ear, but not afraid to ask the hard questions, he never backed down from a position based in fact or law and always kept the public well being as the highest priority.

Please join us in congratulating Ed Burt for receiving the Henning Award and also in thanking him for all he has done for the North Carolina Society of Certified Public Managers, the American Academy of Certified Public Manager, the State of North Carolina and his community.



Beverly Hall, 2006 NCSCPM President, and Ed Burt

Stephen Mastro Thanks NCSCPM for Support

The following is an excerpt from an email message from Stephen Mastro:

Greetings from the other coast.... Please support your newly elected AACPM officers and especially support Julie Felice as she assumes the presidency in January. The election results are as follows:

Becky Bryant - Member at Large
Larry Gordon - Treasurer
Greg Hyland - President-elect

Thank you for your support. I truly appreciate your efforts. The future of the Academy is in the newer members and I see several that show promise to step up and I think it would be wise of the Academy to support them in doing so.

Having said that I spoke with Tami Hinton at the Airport as we were waiting to leave. I encouraged her to help NCSCPM to identify members who could be on the ballot next year for either secretary or member-at-large.... Because North Carolina has such a long tradition of serving on the AACPM board I hope you will help me encourage someone from NCSCPM to offer to serve on the AACPM board in one of these two positions.

I hope the five NCSCPM Henning winners will all be at the upcoming annual meeting to demonstrate to the current board and members who attend the rich heritage of our society in serving the academy. Being there in Louisville to see Ed Burt win the Henning Award this year was by far the best part of the conference (and would have been regardless of the outcome of the election). I enjoy seeing my NC friends, and the many other friends from other societies that I have met over the years.

It is the great people that keep me wanting to be a member of NCSCPM and AACPM. So if anyone asks "what's in it for me" regarding membership to NCSCPM/AACPM my response would be "the great people you meet and get to know".

Again thanks to all and take care.

Stephen J. Mastro, MPA, CRA, CPM

NORTH CAROLINA SOCIETY OF CERTIFIED PUBLIC MANAGERS

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Beverly Hall, President
Pete Burke, President-Elect
Tina Pickett, Treasurer
Dan Thomas, Secretary
Tami Hinton, Past-President
Karen Corley, Bd. Member
Kim Lash Gillespie, Bd. Member
Kathy Harrelson, Bd. Member
David Osbourne, Bd. Member
Rodger Rochelle, Bd. Member



*Fostering Leadership and
Professionalism in Public Service*

The North Carolina Society of Certified Public Managers exists to promote fellowship and cooperation in public service, to provide expertise for conducting research and special problem investigations, to provide training for the advancement of managerial abilities, to establish standards of performance for managers in public services, to encourage recognition of public management, and to assist agencies in public and private services.

The NCSCPM works closely with the Certified Public Manager Program, which is conducted by the Office of State Personnel Human Resources Development Group. The purpose of the CPM is to provide an in-depth, comprehensive training program for middle managers from state government agencies and university campuses. Graduates of the CPM are designated as Certified Public Managers, which is recognized by a national consortium of over 20 states.

NCSCPM Recent Announcements and Member News

Recent Announcements

NCSCPM members are on the move. Our members are highly sought after professionals, who realize career advancement and promotional opportunities on a regular basis. We would like to share success stories of our members, including recent promotions or other job changes as well as recent certifications or other professional credentials. The NCSCPM continues to seek ways to demonstrate the CPM designation is recognized across state government as a symbol of professionalism and expertise in the area of public management. Help us get the message out.

Please share your recent announcement with Sarah Smith at smsmith@northcarolina.edu

NCSCPM Members on Active Deployment

We would like to include profiles or news of NCSCPM members and CPM Fellows, who are actively deployed in military service. If a CPM from your agency/division is deployed, please share the information with us so we can highlight their service in upcoming issues of the NCSCPM newsletter. Send the information to Sarah Smith at smsmith@northcarolina.edu.

NCSCPM Member Profiles

NCSCPM member profiles are posted on website and are published in the NCSCPM newsletter. We would like to include more profiles in order to better represent who is "membership" and to publish first-hand accounts of the benefits of the CPM designation and joining NCSCPM.

For member profiles, please send information about your current position/agency, the year you received the CPM designation and provide a brief description of how the CPM designation has benefited you and why you joined the NCSCPM. Contact Sarah Smith at smsmith@northcarolina to have your profiles listed.

NCSCPM Member Spotlight

We are still looking for members with interesting hobbies or interests outside the workplace. We recently published articles on Tina Pickett, Pete Burke and Greg Cain. In fact, the Pete Burke article was reprinted in the AACPM spring newsletter. For member spotlight articles, please contact Linda Jefferson at linda.jefferson@ncmail.net.